



## **Adopt-A-Site Troubleshooting Form**

**If experiencing an issue with your Adopt-A-Site, Keep Akron Beautiful needs you to provide us with the following information:**

- The exact location of your Adopt-A-Site
- A callback phone number
- A detailed description of your issue
  - Is your water source dripping, is there a major water leak or is there an issue caused by traffic?
  - Is the issue at ground level, the connection/backflow, or with the hydrant?
- If you are having trouble explaining the issue, email a picture of the issue to [keepakronbeautiful@akronohio.gov](mailto:keepakronbeautiful@akronohio.gov)

Providing the above information helps us to effectively respond to your issue in a timely manner! Call Keep Akron Beautiful at 330-375-2116. Our offices are located at 850 E. Market Street.

**NOTE: IF AN EMERGENCY WATER BURST HAPPENS OVER THE WEEKEND, REPORT TO 3-1-1 (FROM CELL CALL 330.375.2311).**